



URBAN DEVELOPMENT INSTITUTE - CALGARY

TECHNICAL BULLETIN #59

Improving Telus Duct Scheduling

November 2, 2006

UDI Calgary has met with Telus to review and discuss ways to improve the process for duct installations in new subdivisions. We would like to suggest to our members that the developer's consultant advise Telus of their scheduled window for their installation and keep them up to date on any changes then Telus can adjust their scheduling accordingly and work to improve the coordination timelines. In addition if the industry could contact Telus when they submit their preliminary engineering drawings and tentative legal plan to the City rather than at the final drawing stage, it would assist in improving the process particularly where there are JWI facility locations that need to be defined and approved by the City of Calgary.

The contact person to send this information to at Telus is **Cheryl Cherneski**, Customer Solutions Delivery who can be reached at the following: Ph: 403-530-5892; Fax: 403-530-5695; Cheryl.cherneski@telus.com.

If you have any questions please do not hesitate to contact the UDI – Calgary office or Telus directly.

For your convenience all UDI – Calgary bulletins are posted on our website at www.udicalgary.com.